



Shipping: 2332 S 25th St (Zip 68105)  
Mailing: P.O. Box #6069 (Zip 68106)  
Omaha NE  
Phone: (402) 344.4434  
Fax: (402) 341.5419  
www.BRAND-HYD.COM



Sales Document: SAD003 REV. C  
Title: Warranty Policy  
Effective Date: 10/18/16

Brand Hydraulics Co. warrants to the original purchaser that the products Brand manufactures will be free of defects in material and workmanship for:

1. Twenty Four (24) months from the date of purchase
2. Thirty-six (36) months from the production date code
3. Or whichever period is shorter.

Brand's obligation under this warranty shall be limited to repair or replacement of the product or any of its parts, which upon examination by Brand are determined to be defective.

The buyer shall return the product claimed to be defective to Brand with transportation charges prepaid by buyer or, at Brand's option, make the product available for inspection by Brand. Brand shall, at its option, correct any defect either by repairing or replacing the defective article or by issuing a credit or refund for the purchase price. Repaired articles, or parts thereof, shall be returned to the buyer, transportation charges prepaid by Brand, and shall be warranted for the remainder of the term of the original warranty on the article or ninety (90) days, whichever is longer.

If Brand denies the warranty claim, Brand shall notify the buyer. Brand shall retain the item for thirty (30) days following such denial. During this period, the buyer may at buyer's expense take possession of the item. If buyer does not take possession of product within this period, Brand may dispose of the product as Brand deems fit.

The warranty shall not apply to any article which shall have been subject to alteration, accident, abuse, misuse, or failure to follow Brand's instructions for operation and maintenance. Brand does not warrant products damaged by the use of anti-friction sealants such as **Teflon Tape**.

**BRAND HYDRAULICS CO. EXPRESSLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, AND ANY WARRANTY ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.**

**BRAND HYDRAULICS CO. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.**



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This warranty shall constitute the sole remedy of the buyer and the sole liability of Brand. Brand neither assumes nor authorizes any person to assume for it any other obligation or liability in connection with the sale of this product, and no person is authorized to amend, modify or extend this warranty in any way.

Prior authorization is required for all returns. Authorization is in the form of an RMA (Return Material Authorization) number, issued by Brand Hydraulics. All returns should be routed through the distributor that originally purchased the items. Items arriving at Brand Hydraulics without this prior authorization shall be returned to the distributor at distributor's expense. To make a claim and request an RMA number under this warranty policy, log into the Distributors portal by clicking on "Distributors' Commerce" link from the Brand Hydraulics homepage at:

[www.brand-hyd.com](http://www.brand-hyd.com)

Contact the Brand Hydraulics Sales Department if you do not already have your username/password or need further instructions. Follow the instructions and provide the requested information once inside the site.

RMA'S will stay open for 45 days from the date of issue. RMA's will automatically be closed if the product has not been received by Brand Hydraulics within 45 days.

If the product falls under the warranty conditions outlined above, Brand Hydraulics will make every effort to repair or replace, and ship the product, within 15 days of arrival at Brand Hydraulics

The construction and validity of this warranty shall be determined under the laws of the State of Nebraska.