

Product Support

Brand Hydraulics, manufacturer of hydraulic valves and electronic controllers sold worldwide, has an opening for the position of Product Support

Candidate will be working in the Engineering department.

As a Product Support Employee, your main focus will be providing technical support to our distributors and OEM's.

In addition:

1. Answers technical questions related to our valve line and how they are integrated within the overall hydraulic machine.
2. Answer questions regarding pricing, customer order status, part numbers and alternative valves within our product line.
3. Ensure each customer receives outstanding service by providing a friendly environment, maintaining solid product knowledge, expediting requests, and embracing customer affinity.
4. Preparation of assembly drawings, models, and other documents as needed.
5. Take complaints from customers, log into system, and resolve when possible.
6. Build trust, communicate effectively, drive execution, foster innovation, focus on the customer, collaborate with others, solve problems creatively, and demonstrate high integrity.
7. Provide assistance to Project and Chief Engineer as needed.

Requirements:

1. High School Diploma or equivalent.
2. Certification as Fluid Power Hydraulic Specialist preferred, must obtain within first six months from hire date if not certified.
3. Good written and verbal communication skills.
4. Experience with hydraulic systems preferred.
5. Goal-oriented, self-motivated and able to be productive with very little supervision.
6. Good basic math skills.
7. Must have software experience with Microsoft word, excel, and outlook. Knowledge of SolidWorks would be beneficial.
8. Reliable, self motivated, and detail-oriented.
9. Ability to work harmoniously with team members.
10. Excellent communication and computer skills.

Benefits: Health insurance, 401K, paid holidays and paid vacation all in a team based environment.

See our website at www.brand-hyd.com for more information on this position and to learn more about our company.

Apply or send resume to:

Brand Hydraulics
2332 S 25th Street
Omaha NE 68105

Email: ebianchi@brand-hyd.com

Or fax: 402 344-8091

Drug Screen/Physical Required